



**HOCKING VALLEY
Community Hospital**

LEADING THE WAY TO A HEALTHIER COMMUNITY

MAY 8, 2020

Weekly Update

THANK YOU

For Every Life Saved • Every Patient Treated
• Every Welcoming Smile • Every Room
Cleaned • Every Meal Served • Every Life
Changed • Every Medication Administered •
Every Lab Drawn • Every Form Completed •
Every Record Tracked • Every Repair • Every
Encouraging Word • Every Surgery Completed
• Every Imaging Test Performed • Every
Talent Hired • Every Technology Advanced
• Every Supply Ordered • Every Care Given
THANK YOU FOR EVERY SINGLE THING YOU DO!

National Hospital Week May 11-15

National Hospital Week 2020 highlights the adage of every hospital, health system and person involved in keeping our communities healthy – that health comes first.

Now more than ever, this important week gives us all the opportunity to highlight our hospitals, health systems and health care workers and the innovative ways they are supporting the needs of their community members during

this pandemic.

This year's celebration of hospitals, health systems and health care workers is taking the form of "A Week of Thanks." Join us by taking a moment to thank a healthcare hero. Visit <https://www.hvch.org/hospitalnews/thank-a-healthcare-hero> to leave an online message or send a card to HVCH at P.O. Box 966, Logan, OH, 43138, Attention Community Relations Dept.

INSPIRATIONAL QUOTES OF THE WEEK

"A mother's arms are made of tenderness and children sleep soundly in them."

—Victor Hugo

"A mother's happiness is like a beacon, lighting up the future but reflected also on the past in the guise of fond memories."

—Honore de Balzac

"There are amazingly wonderful people in all walks of life; some familiar to us and others not. Stretch yourself and really get to know people. People are in many ways one of our greatest treasures."

—Bryant H. McGill

"A man is not rightly conditioned until he is a happy, healthy, and prosperous being; and happiness, health, and prosperity are the result of a harmonious adjustment of the inner with the outer of the man with his surroundings."

—James Allen

Direct to You: From Roy Davis

I have spent many hours wondering what a post Covid world look like and how do we adjust as Americans and a health care system. Does telehealth take off and the future of medicine completely change or do we revert to the old rules that are very limiting? There are four scenarios that we should start looking at and planning for and are listed below.



Roy Davis,
Director of
Operations

New Normal: Seasonal surges. The final scenario assumes a relatively sharp decline in cases after May, but another peak next winter and fall, at roughly the time of the original outbreak—the expectation being that COVID-19 would continue to appear seasonally.

There are many variables that contribute to how we adjust including vaccine timeline, mutation of virus, wide spread testing and contact tracing, or changes at state and federal levels. We have definitely moved into a new world and how we adjust as a system will determine how fast we can move into the next phase of healthcare. The exciting part of this is healthcare attracts the smartest people in the world, so we need everybody to start thinking of what the "new normal" is going to look like.

We must focus on processes and behaviors that will encourage patients and their families to trust and believe in their healthcare system. Surgery has started working through its processes by bringing in all stakeholders and coming up with a plan to ensure the safest environment for an elective surgery. Each patient will be tested for Covid-19 and screened thoroughly throughout the process. This will limit the concerns by the patient, reduce our risk, show the community that we take

Scenario 1:

Optimistic: A quick recovery. This scenario assumes that COVID-19 cases will peak by mid to late spring, will decline sharply through the summer, and through the winter, fall, and spring will fall to near zero.

Scenario 2:

Pessimistic: A long slog. This scenario has the surge of COVID-19 cases extending through May, then declining slowing through the summer, fall, and winter, with a small number of cases persisting next spring.

Scenario 3:

Second Wave: secondary surges. Under this scenario, we would experience a peak in mid to late fall then followed by a relatively steady decline in cases through next spring.

Scenario 4:

Finance Update

It was an exciting week for the hospital! We found out we WOULD qualify as a rural provider for the CARES Act distribution allotted to rural providers. On Wednesday, the hospital received \$3.8 million as our portion of the rural relief funds. While this does help my sleep a little better, we still feel it is important to operate in strict cash management mode due to the fact that we currently are just not able to foresee when patient volumes will begin to return to normal volumes, as well as, what additional, if any funding we may receive from CARES Act funding. We also have no guarantee how much of the Payroll Forgiveness we will qualify for, so until we have that information, this funding is being treated as though it is a loan that we will have to pay back.

To give you an idea of the financial impact we've faced, in April, our revenue was \$4.9 million less than what we expected. In terms of cash collected for those services, we can expect a \$1.9 million direct hit to the hospital's checkbook. So, you can see how this funding can quickly disappear as we continue operations.

So, in closing, while we continue to win the battles, and we see funding come in to provide relief, the war is far from over. We have to keep reaching out to our state and national political leaders to tell our story. Rural healthcare finally has a voice. Nearly 50 million Americans rely on rural healthcare providers to care for their families and we are needed now, more than ever.

~Julie Grow, CFO

HVCH Cafeteria Menu May 11-May 15				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Manicotti	Hot Dog/Bun	Italian Hoagie	Baked Zucchini	Pizza Burger
Battered	Breaded	Battered Cod	Grilled Chicken	Macaroni & Cheese
Chicken Breast	Chicken Wings	BBQ Sidewinders	Breast	Ranch Wedges
Honey Roasted	French Fries	Asparagus w/	Grilled Mixed	Breaded
Potatoes	Fried Corn	Cashews	Veggies	Zucchini
Peas	Broccoli	Cauliflower	Carrots	Green Beans
Zucchini	Spanish Rice	Beef Pot Roast	Bean w/ Ham	Broccoli
Breadstick	Tomato Soup	Soup	Soup	Enchilada Soup
Italian			Corn Muffin	
Wedding Soup				

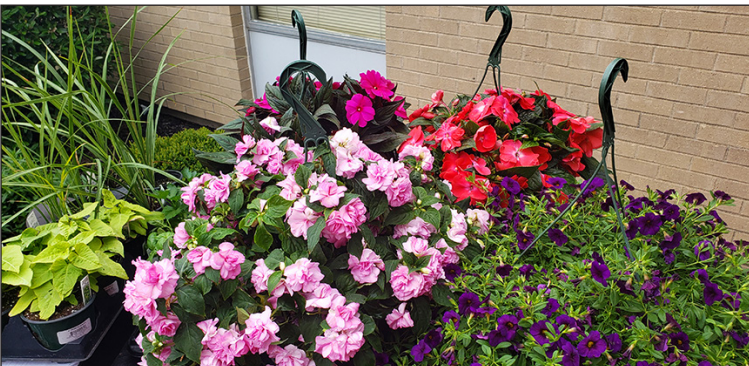


This year's HVCH Foundation Bids & Brews Benefit scheduled for August has been postponed until further notice due to ongoing social distancing and mass gathering guidelines. Please stay tuned for updates!



Flower donation provides cheer to HVCH

A very special thank you Suzan Travis (left), DeeDee Denney (right), Monty Addison, Linda Green and Janelle Green who donated a van load of flowers to HVCH to beautify the courtyard and front planters. These flowers will surely help brighten the days of our patients and staff!



START YOUR CAREER WITH HVCH TODAY!

Apply @ www.hvch.org

- Environmental Services Associate/ Housekeeper
- Licensed Practical Nurse (LPN) - Behavioral Health Unit - Part Time
- Maintenance Technician - HVAC - Full Time
- Medical Laboratory Technician/ Medical Technologist (MLT/MT) - Full Time
- Medical Laboratory Technician/ Medical Technologist (MLT/MT) - NIGHTS
- Mental Health Tech - Behavioral Health Unit - Contingent/PRN
- Mental Health Tech - Behavioral Health Unit - Part Time
- Pharmacy Technician - Part Time
- Registered Nurse (RN) - Inpatient Services - Full Time
- Registered Nurse (RN) - Inpatient Services - Part Time
- Registered Nurse (RN) - PRN/ Contingent - Inpatient Services
- Registered Nurse (RN) - Special Care Unit - Full Time
- Respiratory Therapist - Contingent/ PRN
- State Tested Nursing Assistant (STNA) - Full Time - Dayshift
- State Tested Nursing Assistant (STNA) - Full Time - Nights
- State Tested Nursing Assistant (STNA) - Part Time - Nights

Dr. Still new medical director of RHC DIRECT

Dr. Brian Still has accepted the position of the Medical Director for the Rural Health Clinic. Dr. Still has served as a primary care provider in Hocking County for many years as well as one of Hocking Valley Community Hospital's first hospitalists. Dr. Still will assume his additional role on Friday May 1st.



We wish Dr. Woltz all the best as he relocates to sunny Florida. We appreciate his leadership of the Medical Group and Rural Health Clinic over the past several years. He will be missed.

this very seriously and their health is our main concern. I want everyone to start thinking of their own area and what the future looks like. We have talked about how reopening cardiac rehab will work. For years we had five people exercising at once with two staff members in a gym, and another group of five waiting to start. We cannot conduct business that way anymore. We need to be creative and flexible to figure out what the new class schedule will be.

The quickest fix we can do now is check our behaviors and follow through on what we are telling the community we are implementing to protect them and ourselves. When we say we are going to wear masks, then we wear our masks properly. When we engage with patients, we wear PPE to protect them and ourselves, not because of a mandate. The changes we make are necessary to combat a new virus and flatten the curve.

I keep thinking and wondering if I can adapt to the new world. At home, I was already social distancing so that was the easy part. But at work, how to do I recruit providers, interact with all the offices, communicate at an effective level between multiple buildings while keeping people informed and take care of their needs? Which leads me to this story that happened this week. I was checking on my parents and talking to my Dad and I heard thumping coming from upstairs. I just figured it was my Mom cleaning or moving furniture, but when she came down she was all sweaty and out of breath. I asked, "Are you alright?" and she said, "Yeah, I just hate those planks and sit ups."

Since the shutdown, she has really missed her church's twice a week boot camp so the group was able to adjust quickly to doing it through Facebook Live. This made me realize that if a 76-year-old that can barely run a phone can adjust her life quickly, than we can too.

Happy Mother's Day to all the Moms out there especially mine, Nancy Davis. And to all the Dads, the schools are closed so the kids did not make gifts this year; don't forget to take care of buying one.



All HVCH visitors instructed to wear face covering

"Don your mask" - EFFECTIVE IMMEDIATELY, for the protection of you, your loved ones and our staff, we are instructing all individuals entering our hospital, rural health clinic or Medical Arts Building, to please wear a face covering. All individuals will be screened for virus symptoms upon entry. If you suspect you may have coronavirus, please CALL FIRST (740-380-8203) and instructions will be given. For more information please go to www.hvch.org.



HOCKING VALLEY Community Hospital

OUR MISSION

To provide our community an unparalleled patient experience through world class service that is both compassionate and professional.

OUR VISION

To provide extraordinary care close to home now and into the future.

HVCH is a critical-access hospital located in the city of Logan, Ohio, which serves residents in Hocking and surrounding counties. With more than 325 employees, our staff is here to serve the residents and visitors of our Hocking Valley community through various ancillary and emergency care services. HVCH is Joint Commission accredited, and we offer a wide range of primary, acute, and rehabilitative services. We are pleased to provide 24-hour emergency services to our patients through our ER and Urgent Care. Additionally, our surgical center, rehabilitation center, physical therapy clinic, pain control and wound clinic, imaging, laboratory, cardiovascular/cardiopulmonary, sleep clinic, geriatric psychiatric, and oncology services are also available. We are proud of our facility. HVCH is affiliated with OSUWMC, improving healthcare services to the Hocking and surrounding counties in the areas of general surgery and orthopaedics. HVCH also is a part of the Ohio State Health Network.